

Resume

ZABIULLA KHAN

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Current Profile

Working as a Customer Specialist at Flipkart Internet Pvt Ltd from Past 1 year 6 months.



Highlights of job profile include:

- Getting specialized for new launch & latest products.
- Resolving technical queries assigned by Level 1 Consultant
- Handling Escalation with customer satisfaction
- Attending to customer's escalation and undertaking steps for effectively resolving them.

Customer Service/Loyalty Programs

- Timely communication about the new arrivals, promotions, etc., to the loyal customers.
- Analyzing customer's purchase trends.
- Communication of promos & schemes information to level 1 Consultants.

Previous Work Experience:

Worked as a Financial advisor for one year and four months at 24/7.

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Highlights of job profile include:

- Contacting clients with news of new financial products or changes to legislation that may affect their savings and investments.
- Assisting clients in a better way to select the right account.
- Analysing information and preparing plans best suited to individual clients' requirements.
- Conduct follow up on customer service reports.
- Promoting and selling financial products to meet given or negotiated sales targets.
- Reviewing and responding to clients changing needs and financial circumstances.

Duties & responsibility

- Quick Response towards the queries
- Make sure to availability of the product at right time
- Prevention of the product from weakening.
- Achieving given targets.
- Maintain the reports.

Educational Qualification:

- S.S.L.C : From St. Aloysius.
- 2 PUC : Aakson Pre University.
- B.com(Bachelor of commerce) : From St. Aloysius degree college.

PERSONAL DETAILS:

Name	: Zabiulla Khan
Father's Name	: Khamrulla Khan
Date of Birth	: 24th June 1992
Gender	: Male
Marital Status	: Single
Nationality	: Indian
Languages Known	: English, Hindi, Kannada and Arabic(read and write)
Strengths	: Willing to work.
Address	: #11/1 1st main, kempaiah block J C nagar bangalore-560006

Declaration

I do here by declare that the above information's are true to the best of my knowledge and belief.

Place: Bangalore

Zabiulla Khan

Date :

Signature

